

Managing Conflict

All of us experience conflict. It can cause lost productivity, working poorly as a team, and stressful relationships if not handled with a timely and respectful resolution. At times we lose sight of the fact that all this conflict is normal. So long as people are individuals there will be the potential for conflict. Since you can't prevent conflict, the most important thing is to learn how to handle or manage it in productive ways. That's what this workshop is designed to help you do.